

## PROJECT FACT SHEET

**Customer:** Officeworks

---

**Project:** Store Infrastructure & Cabling Upgrade

---

**Project Profile:** **Nilsen Networks**  
Professional Services  
PMO, National Contracts

The replacement of Print Copy Self-Serve Machines required Officeworks to upgrade its IT Infrastructure and data cabling.

The Nilsen Networks PMO worked closely with Officeworks to create and manage the national installation schedule (124 sites) to meet the required deadline with minimal impact to each store. Upgrades commenced in March 2015 with the project ending November 2015.

The Officeworks refresh program included the following:

- Power and data cabling (Krone Cat6)
- Communications Cabinet/Rack upgrades
- CISCO Network Router and Switch (LCM) replacements
- Wireless Access Point decommission and upgrade

Customer satisfaction was exceeded whilst all stores were completed as planned.



**Referees:**

Sean Lucas, Store and Desktop team at Officeworks +61 400 176 761